

Annual Report

2024 - 2025

nicro 

FOR A SAFE SOUTH AFRICA

Our Vision

A world without crime and violence

Our Mission

To lead the way to ending crime



As NICRO concludes another year of service, we pause to reflect on the courage, compassion and resilience that define our shared journey. Every story of transformation, every second chance and every restored family reminds us that meaningful change is possible - not through punishment, but through understanding, dignity and opportunity.

Meet our Board



Ms Lois Hardy
Chairperson



Ms Ellada
Yerolemou
Vice-Chair



Ms Fanisa Lamola
Treasurer



Mr Method
Gundidza
Vice-Treasurer



Ms Betzi Pierce
*Executive
Director &
Secretary*



The Honourable
Judge Nathan
Erasmus
Director



Ms Lee Coetzer
Director



Prof Thulane Gxubane

We salute and pay tribute to our former Chairperson

NICRO honours the memory of Prof Thulane Gxubane, whose wise leadership, commitment and three years of devoted service - including a distinguished year as Chair - made a lasting contribution to our work. We mourn his passing and remember him with gratitude and respect.



A Message from the Chair

A Year Defined by Courage, Commitment and Measurable Impact

It is a privilege to reflect on a year in which NICRO has exemplified resilience, adaptability and steadfast commitment to its mission of building safer communities. Despite significant economic pressures and widespread funding challenges within the non-profit sector, NICRO not only sustained but also expanded its essential services, demonstrating both strategic vision and operational excellence.

One of the year's most notable achievements has been the successful extension of offender reintegration and restorative programmes, particularly in the Eastern Cape. At the same time, NICRO has consolidated and strengthened its gender-based violence prevention and victim empowerment services across other provinces. These accomplishments highlight the organisation's ability to address complex social challenges through interventions that are both preventative and developmental, tackling the root causes of crime while supporting meaningful opportunities for second chances.

The Board and I are acutely aware that these successes were achieved in the face of ongoing financial and operational pressures, including delays in funding allocations and the broader difficulties of sustaining non-profit operations in a constrained economic environment. Nevertheless, NICRO's dedicated teams across all provinces remained focused, professional and compassionate, ensuring consistent service delivery and deepening the organisation's impact in the communities we serve.



Delivering Transformative Change

We commend NICRO's leadership and staff for their creativity, dedication and unwavering commitment to our shared vision. We are also deeply grateful to our funders, partners and stakeholders, whose support has been instrumental in sustaining our programmes and enabling NICRO to navigate a challenging operating environment. Our heartfelt thanks go to the Department of Social Development, GBVF Response Fund, Heineken, Aware.org, Endangered Wildlife Trust, Community Chest Durban, Community Chest of the Western Cape, Masifunde Learning, Adriaan Carter Louw Trust, Carl and Emily Fuchs Foundation, General Council of the Bar, LV and I Middleton Charitable Trust, PA Don Charitable Trust, Noakes Charitable Trust, South African Insurance Crime Bureau, Fulton Trust, Nedgroup, Universal Beverages and the Victor Daitz Foundation.

Looking ahead, the Board remains committed to providing strategic guidance, governance and oversight. We are confident that NICRO is well-positioned to consolidate its gains, scale innovative approaches and continue delivering transformative services that reduce crime, empower communities and help build a South Africa where restorative justice and second chances are a reality for all.

Lois Hardy
CHAIRPERSON

Overview of Services

This year, NICRO continued to demonstrate an unwavering commitment to reducing crime and violence by addressing the root causes of offending behaviour. Through our integrated service model, we provided direct intervention to 14,298 beneficiaries, while an additional 112,722 people were reached through outreach and awareness-raising initiatives. These achievements are not just numbers - they represent real lives impacted, communities strengthened and futures redirected toward safer pathways.

Criminal Justice Services: Our Core Strength

Diversion and other criminal justice services remain the backbone of NICRO's work, representing 81.3% of our interventions. The strong demand for diversion reflects both trust in our evidence-based programmes and their proven impact:

- 91% of referrals were first-time offenders, highlighting NICRO's pivotal role in preventing deeper involvement in the criminal justice system.
- Only 1% of beneficiaries were repeat clients, demonstrating the effectiveness of our interventions.
- Theft remains the most common offence referred, with 61% of theft cases involving essential items such as food, diapers and medicine - reminding us of the link between socio-economic vulnerability and crime.

Strengthening Provincial Footprints

Across all eight provinces, NICRO's services continue to deliver tangible results. The Eastern Cape and KwaZulu-Natal took the lead with comprehensive delivery across all service streams - diversion, non-custodial sentencing, in-prison programmes, community crime and violence prevention, reintegration and personal development. These achievements reflect the resilience and dedication of NICRO's teams, who continued to prioritise service delivery despite economic and social pressures.



Empowering Youth and Communities

Young people remain at the heart of NICRO's work:

- 51% of all beneficiaries were between the ages of 18 and 35 years.
- Diversion services to this target group accounted for 46% of all interventions, giving thousands of young people a second chance to build meaningful futures.

Alongside direct services, NICRO invested heavily in community capacity building, ensuring that individuals and community structures have the tools to address violence and crime collectively. Through training, awareness campaigns and coaching of stakeholders such as school governing bodies, we fostered active participation in building safer environments from the ground up.

Tackling Persistent Drivers of Crime

Substance abuse continues to fuel offending behaviour. This year, 54.7% of all cases involved alcohol abuse, a 2,7% increase from last year. NICRO's targeted behaviour change interventions are vital to breaking these cycles and equipping individuals with healthier coping mechanisms.

Advancing Gender-Based Violence Prevention

Responding to the national crisis of gender-based violence, NICRO expanded its GBV prevention programmes in the Eastern Cape and consolidated victim empowerment services in Gauteng, specifically in the Johannesburg Metro, which includes Johannesburg, Randburg and Soweto. Equally, we strengthened our offender reintegration initiatives, with a strong emphasis on sustainable livelihoods to reduce reoffending and ensure second chances are meaningful and lasting.



Driving Change Through Strategic Partnerships

NICRO's work continues to be amplified through strong collaborations:

- The Heineken harm reduction project in KwaMashu successfully entered its final year, tackling underage drinking and building resilient youth.
- The GBVF project in the Eastern Cape was completed, laying a foundation for expansion into Mpumalanga and Limpopo.
- The AWARE programme in Gauteng concluded with plans to pilot a new model linked to AARTO behaviour change, paving the way for national rollout.
- NGO partnerships, such as the Masifunde's School project in Mpumalanga, demonstrate the lasting impact of private sector collaboration in strengthening schools and communities.
- Successful rendering of the Endangered Wildlife Trust project in Mpumalanga that provided behaviour change programmes for individuals arrested for committing wildlife crimes.

Investing in People and Technology

NICRO's staff remain the cornerstone of our success. This year we enhanced professional development through face-to-face training and online learning platforms to drive a culture of continuous learning.

At the same time, our Client Management System (CMS) and Learning Management System (LMS) were fully harnessed to strengthen programme delivery, evaluation and accountability. These innovations enable us to serve more people efficiently, including those unable to access physical offices.

Looking Ahead

This year was defined by resilience, consolidation and innovation. We deepened impact where it matters most - amongst vulnerable individuals, families and communities affected by crime and violence. With demand for our services growing and stakeholders consistently affirming their confidence in NICRO's programmes, we step forward with renewed purpose: to build safer communities, champion second chances and reaffirm that change is possible.

Betzi Pierce
CHIEF EXECUTIVE OFFICER

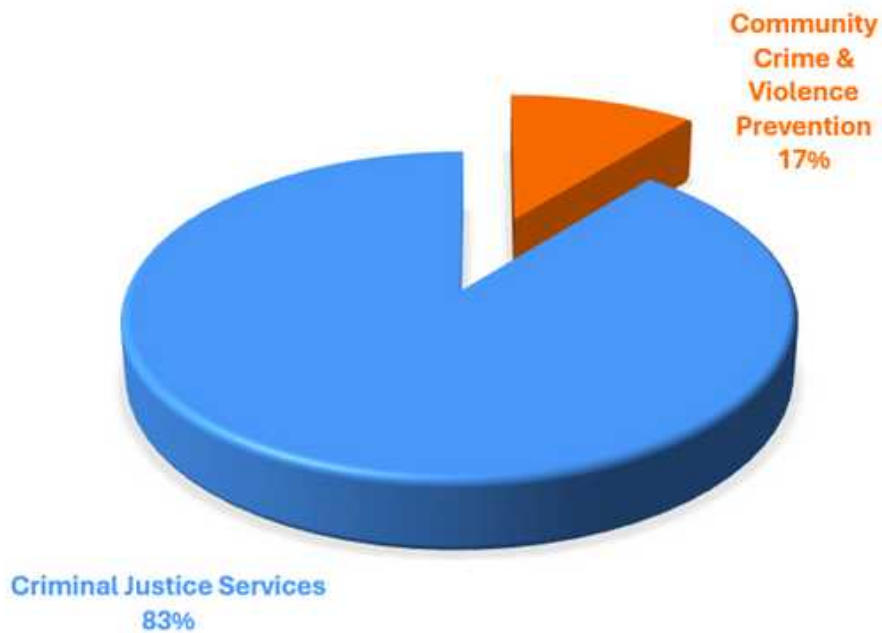


National Statistics: 2024 - 2025

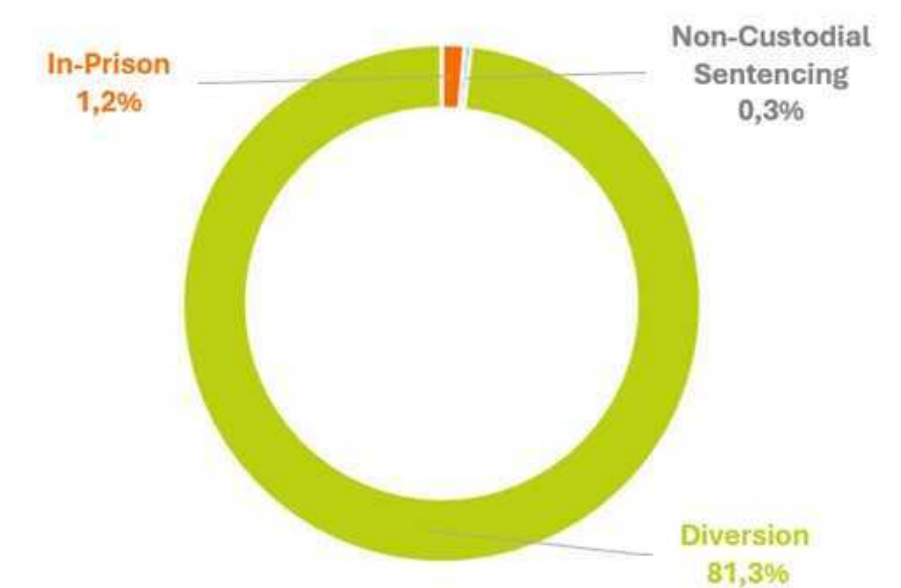
- NICRO's direct service delivery (group-based and individual services) reached 14 298 beneficiaries who participated in tailored intervention programmes.
- Youth aged 18 to 35 years remain the largest client age group, making up 51% of all clients, while youth diversion accounted for 46% of all services.
- We reached an additional 112 722 people through community outreach and awareness-raising events.
- All provinces in which NICRO is based and has offices (Eastern Cape, Free State, Gauteng, KwaZulu-Natal, Limpopo, Mpumalanga, North West and the Western Cape) provided both diversion and crime prevention services.
- The Eastern Cape and KwaZulu-Natal rendered all service streams: criminal justice services (diversion, non-custodial sentencing and in-prison services), community crime and violence prevention, reintegration and restoration as well as personal and professional development.
- Diversion, which currently comprises 81,3 % of NICRO's service offering, remains our most utilised intervention.
- 91% of beneficiaries referred to NICRO are first-time offenders.
- Only 1% of NICRO clients are returning clients.
- 94,5% of NICRO's beneficiaries were Black.
- 72,9% of NICRO's beneficiaries were male.
- 51% of NICRO's beneficiaries were aged between 18 and 35 years.
- 42,5% of NICRO's beneficiaries were unemployed.
- Theft, at 20%, is the most common offence for which offenders are referred to NICRO.
- Theft involving basic necessities such as food, rather than luxuries accounted for 61% of all thefts. These stolen items comprised foodstuffs, baby food, diapers, medicine, clothing and essential toiletries.
- Alcohol is the most commonly consumed substance, accounting for 54,7% of all cases reporting substance abuse representing. This represents an 2,7% increase from last year.

Service Stream Distribution

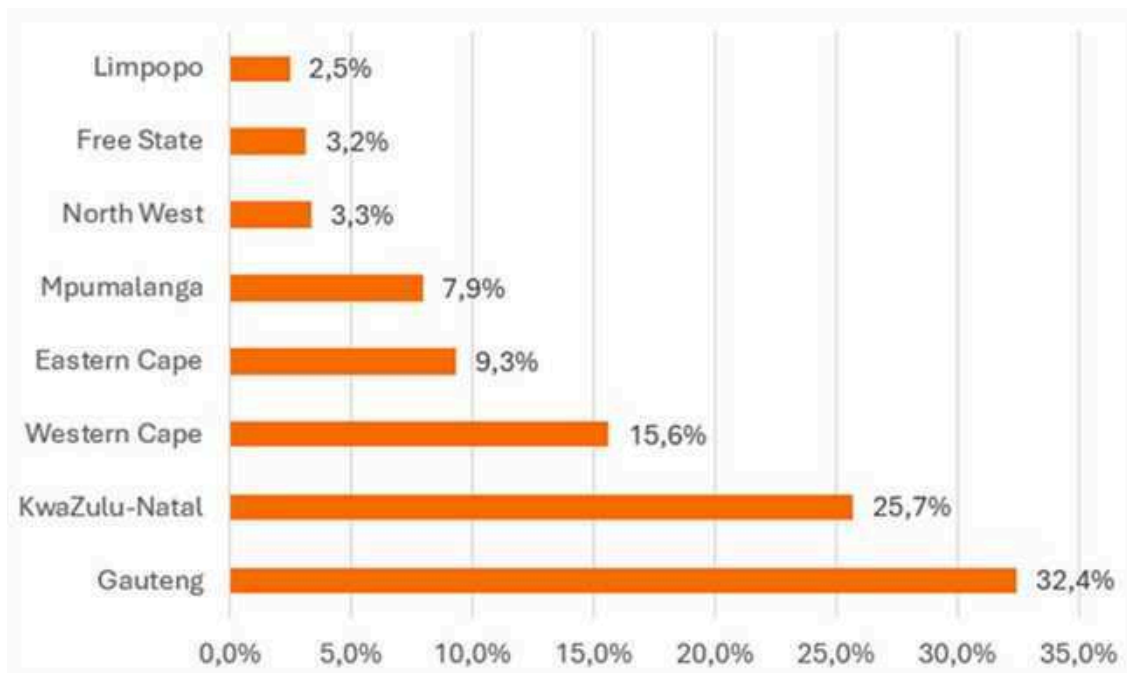
NICRO has two service streams: the Criminal Justice service stream and the Community Crime and Violence Prevention service stream, which account for the percentage of services as follows:



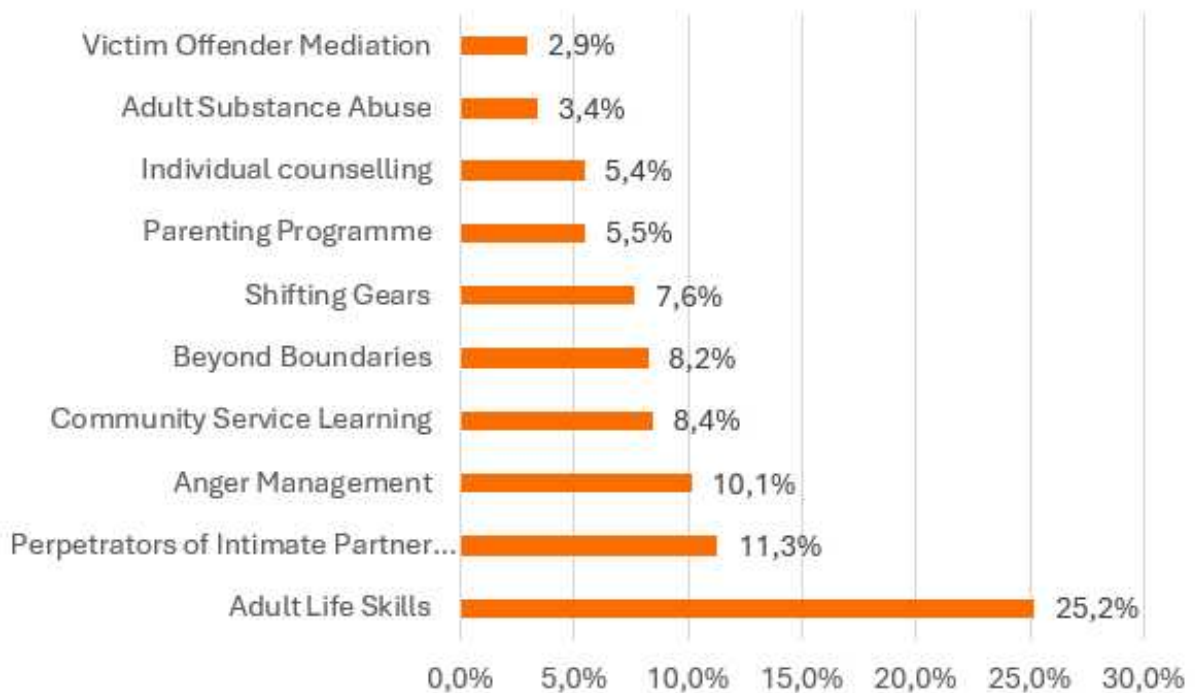
Criminal Justice Service Stream Distribution as a Percentage of Total Services



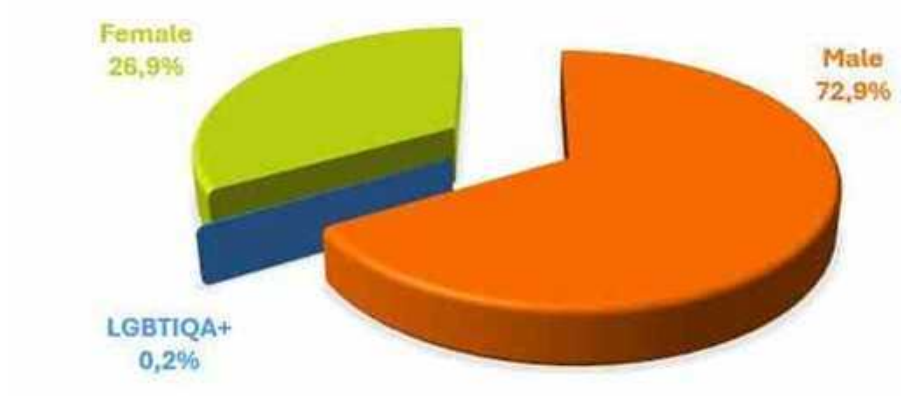
Provincial Service Distribution



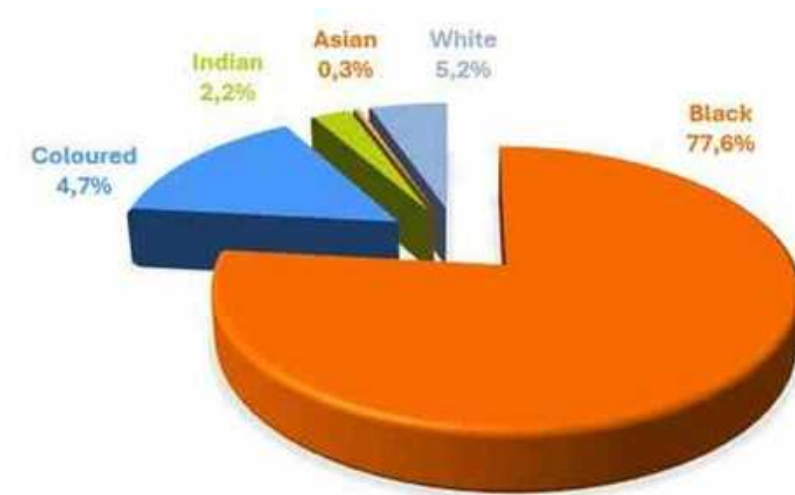
NICRO's Top Ten Interventions as a Percentage of all Services



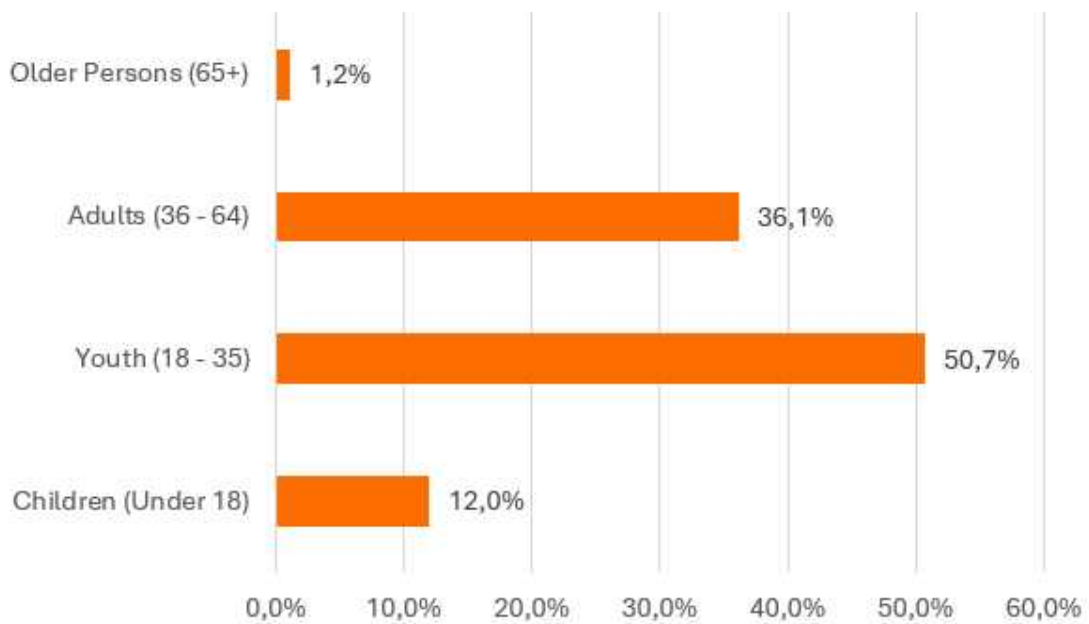
Client Demographics: Gender Profile



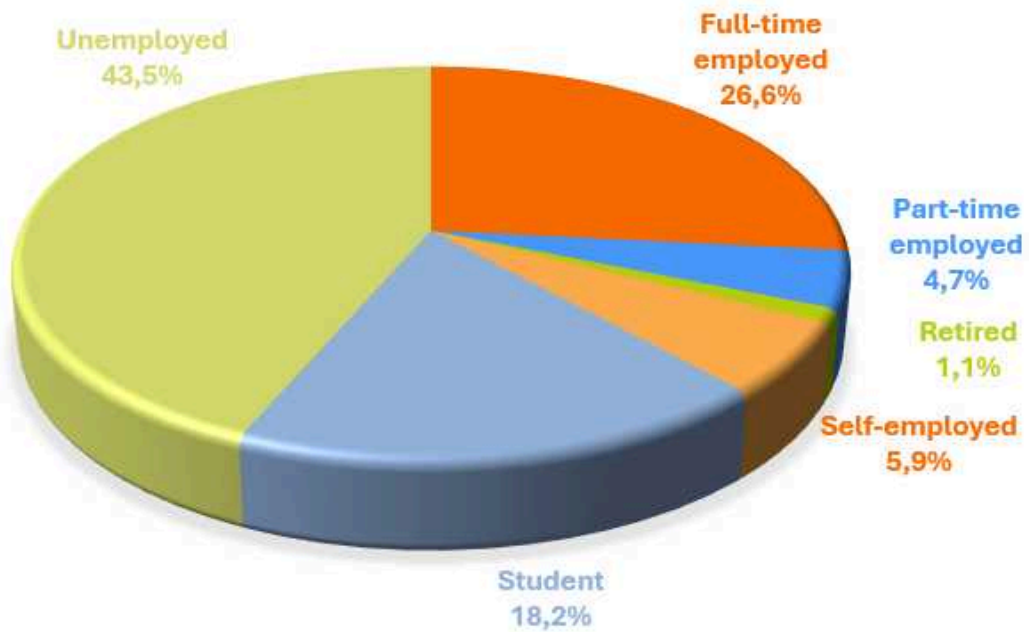
Racial Profile



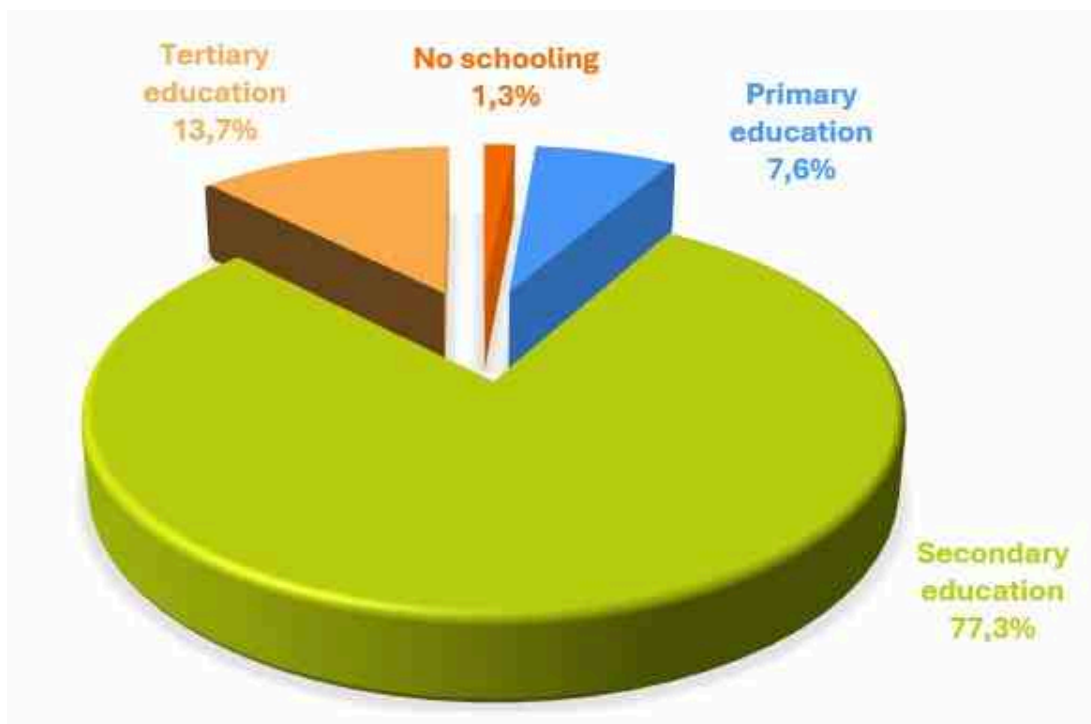
Age Profile



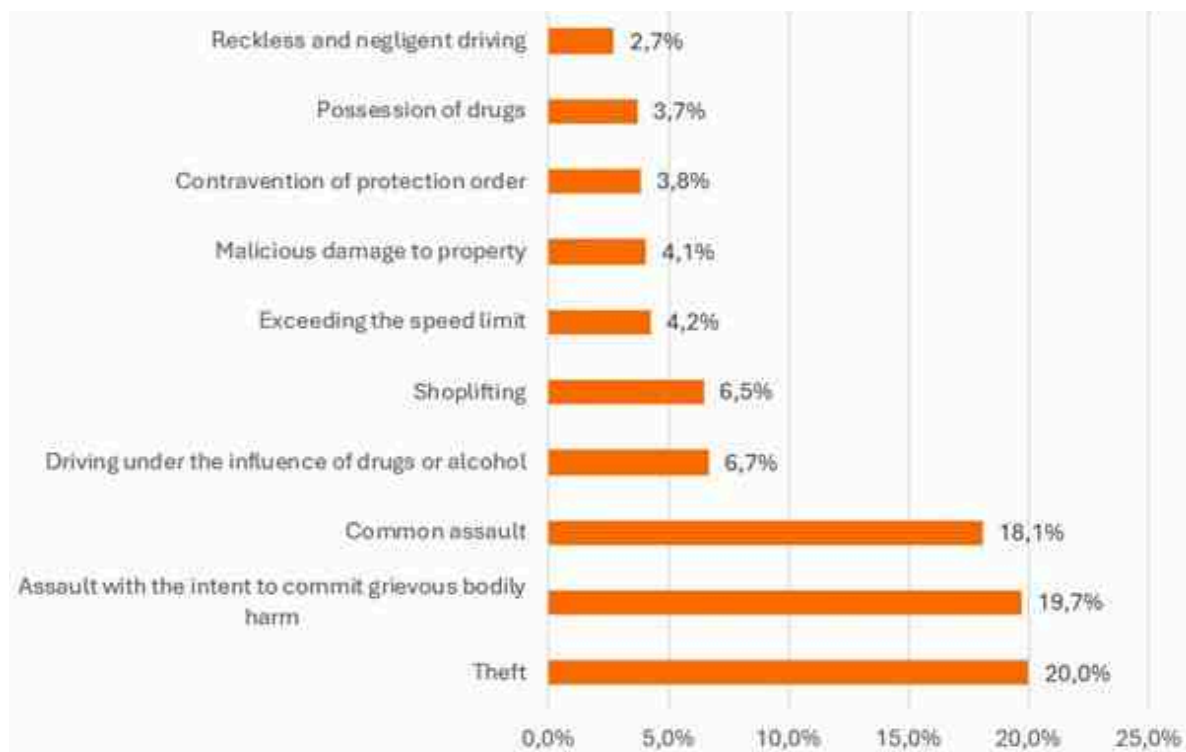
Client Demographics: Employment Status



Educational Status



Most Common Offences as a Percentage of all NICRO Cases Involving an Offence



Human Resources

NICRO's Human Resources function continues to serve as a key enabler in advancing our mission by ensuring that we are staffed with skilled, passionate and dedicated professionals. Our people remain at the heart of the impactful work we do and HR plays a pivotal role in fostering a thriving, inclusive and performance-driven environment.

Workforce Profile

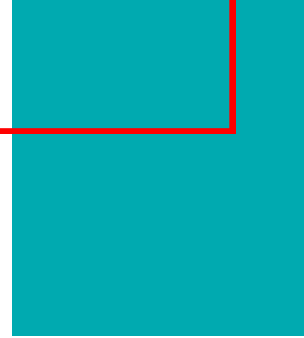
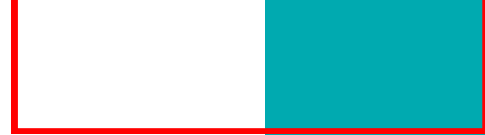
As of 31 March 2025, NICRO proudly employed 219 staff members across our national footprint. This dynamic team comprises:

- Top Management – 4
- Area Managers – 5
- Supervisors – 23
- Social Workers and Counsellors – 98
- Social Auxiliary Workers – 55
- Administrative and Support Staff – 34

Our workforce reflects the diversity and inclusivity that we value, representing a wide range of ages, cultures and backgrounds. This rich diversity strengthens our ability to connect with and serve clients with empathy, cultural sensitivity and insight.

Recruitment and Retention

During the reporting period, 30 new team members joined NICRO, bringing fresh energy, innovation and expertise to critical service delivery and leadership roles. While 35 employees exited due to resignations, contract completions and other transitions, the overall turnover rate showed an improvement compared to the previous year - a positive indicator of growing organisational stability and engagement.



Leave and Attendance

Leave utilisation remained consistent with organisational policy. A moderate increase in sick leave was observed in certain regions, prompting proactive management responses that included reinforcing wellness initiatives and strengthening attendance oversight. These measures support both staff well-being and operational continuity.

Employment Relations and Wellbeing

NICRO continues to uphold strong, fair and transparent labour practices, guided by the Basic Conditions of Employment Act and the Labour Relations Act. All disciplinary matters were managed professionally, ensuring procedural fairness and respect for human dignity throughout. Employee well-being remains a priority. The NICRO Employee Assistance Programme (EAP) continues to provide valuable support to staff, contributing to a resilient, motivated and supported workforce capable of meeting the demands of our work.

Strategic HR Priorities for 2025/2026

Looking ahead, NICRO's HR strategy is focused on growth, retention and the ongoing development of its people. Key priorities for the upcoming year include:

- Enhancing talent retention and engagement strategies
- Expanding training in trauma-informed care and case management
- Strengthening attendance and performance management systems, and
- Investing in leadership development and succession planning.

Cultivating a Workplace Where People Thrive

NICRO remains steadfast in its commitment to cultivating a workplace where every employee feels valued, supported and empowered to contribute meaningfully. With professionalism and passion, our people continue to drive the mission forward - embodying NICRO's vision of transformation, accountability and hope.

Rozanne Green
NATIONAL HUMAN RESOURCES MANAGER



Financial Report

Financial Overview

NICRO continues to advance its mission of creating safer communities through crime prevention, offender reintegration and restorative justice initiatives across South Africa. During the year, the organisation generated R49.7 million in revenue, sourced primarily from government grants (R40.6 million), corporate contributions, donations, rental income and fees from training and clinical services (R3.8 million).

Total assets stood at R25.3 million, comprising non-current assets of R18.6 million, including property, plant and equipment (R4.2 million), investment property (R4.08 million) and financial investments (R10.3 million), along with current assets of R6.7 million to support operational activities. Liabilities remained well-managed at R3.66 million, including non-current lease obligations and current payables.

Cash and cash equivalents increased slightly to R1.9 million, supported by strategic investment withdrawals and careful cash flow management.

Financial Highlights

- Revenue Sources: Government grants (82%), corporate and donor contributions (11%), rental and service fees (7%).
- Operational Expenditure: Total operating costs were R57.6 million, covering programme delivery, staff costs, lease obligations and operational expenses.
- Deficit: The organisation recorded a deficit of R5.94 million (2024: R4.41 million), reflecting ongoing investments in programme delivery and strategic initiatives.
- Equity: Retained income stands at R21.6 million, maintaining a solid foundation for future sustainability.
- Investments: NICRO's investment portfolio of R12.8 million continues to generate returns, supporting both operations and long-term financial stability.



Financial Challenges and Opportunities

NICRO faces a complex environment, including high operational costs, reliance on donor funding and macroeconomic pressures such as inflation and load-shedding. These factors contributed to the recorded deficit and reduced liquidity. In response, the board and management have taken proactive steps to strengthen financial resilience by:

- Engaging donors and stakeholders to secure additional funding.
- Expanding paid service offerings to diversify income.
- Implementing cost-efficiency initiatives and optimising internal resources.
- Negotiating with creditors to improve working capital flexibility.

These measures not only address current challenges but also create opportunities for sustainable growth and programme expansion.

Financial Outlook and Recommendations

Looking ahead, NICRO remains confident in its ability to continue as a going concern. The organisation will focus on:

- Maintaining a balanced and diversified revenue base.
- Enhancing cash flow management through operational efficiencies.
- Leveraging investment income to support programmes and
- Continuing strategic engagement with donors and partners to secure sustainable funding.

These initiatives will ensure that NICRO can continue to deliver high-impact programmes while building long-term financial stability.

Auditors Report

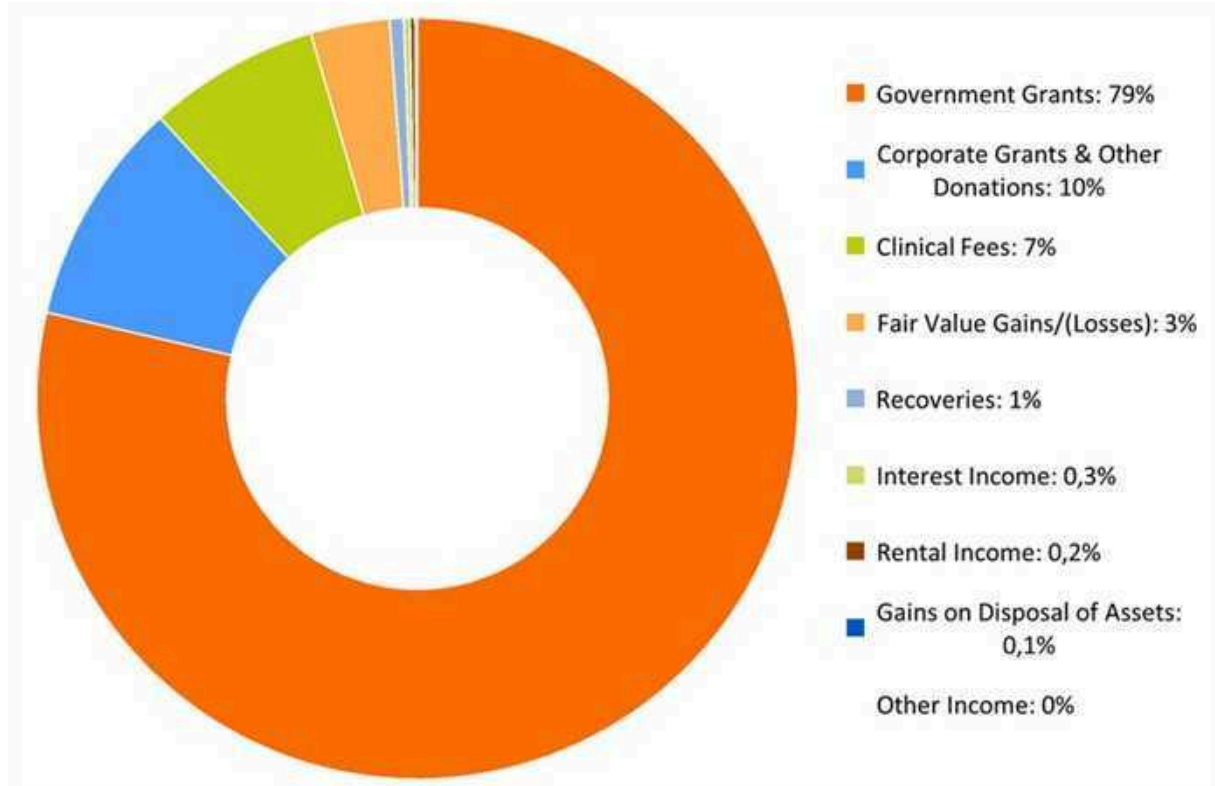
The annual financial statements have been audited by Forvis Mazars. The auditors concluded that the statements fairly present NICRO's financial position, performance, and cash flows in accordance with IFRS for SMEs and the Companies Act of South Africa. While a material uncertainty exists due to the recorded deficit and reliance on donor funding, it has been transparently disclosed. The auditors' opinion remains unmodified.

In Conclusion

Despite a challenging operating environment, NICRO continues to deliver on its mission while maintaining prudent financial management. The board and management are committed to addressing cash flow pressures, diversifying income streams, and optimising operational efficiency. With these measures in place, NICRO is well-positioned to sustain its impact, support communities, and achieve its strategic objectives in the year ahead.

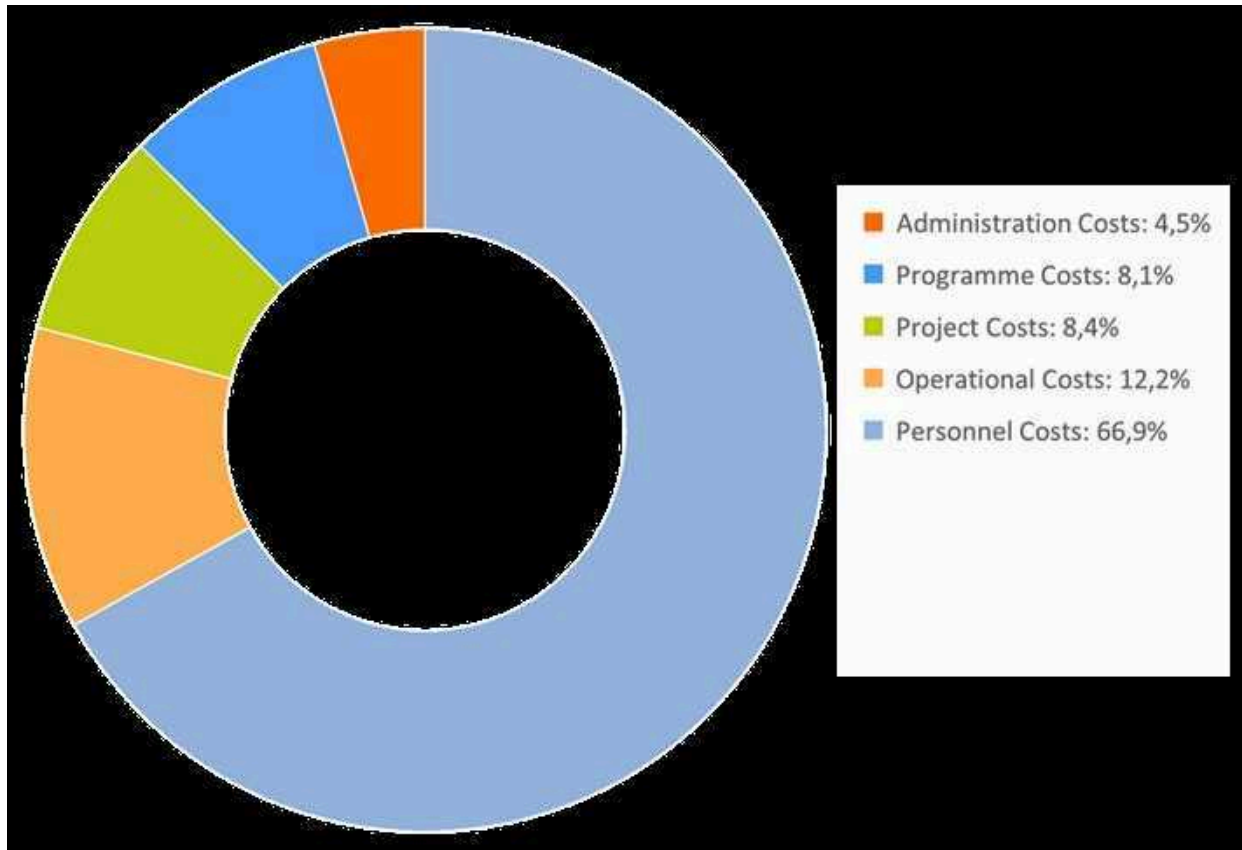


NICRO Revenue



NICRO Revenue	2025	%	2024	%	Variance
Government Grants: 79%	R40 582 221	79%	R40 617 070	78%	0,5%
Corporate Grants & Other Donations: 10%	R4 932 912	10%	R7 825 233	15,1%	-5,5%
Clinical Fees: 7%	R3 759 706	7%	R2 633 934	5,1%	2,2%
Fair Value Gains/(Losses): 3%	R1 732 441	3%	-R2 907 289	-5,6%	8,9%
Recoveries: 1%	R306 096	1%	R878 494	1,7%	-1,1%
Interest Income: 0,3%	R134 308	0,3%	R202 583	0,4%	-0,1%
Rental Income: 0,2%	R111 146	0,2%	R121 748	0,2%	0,0%
Gains on Disposal of Assets: 0,1%	R49 091	0,1%	R193 294	0,4%	-0,3%
Other Income: 0%	R0	0%	R2 415 453	4,6%	-4,6%
Total	R51 607 921		R51 980 520		-0,7%

NICRO Expenses



NICRO Expenses	2025	%	2024	%	Variance
Administration Costs: 4,5%	R2 564 501	4,5%	R463 242,39	0,9%	3,6%
Programme Costs: 8,1%	R4 641 171	8,1%	R5 089 974,86	9,7%	-1,7%
Project Costs: 8,4%	R4 810 323	8,4%	R5 339 754,62	10,2%	-1,8%
Operational Costs: 12,2%	R7 010 514	12,2%	R7 022 844,05	13,4%	-1,2%
Personnel Costs: 66,9%	R38 524 182	66,9%	R34 406 060,00	65,8%	1,2%
	R57 550 691		R52 321 876		10,0%

Specialised Services Unit

The past year marked a period of significant growth and innovation for NICRO's Business and Development Unit, which has transitioned into the Specialised Services Unit (SSU). This strategic shift reflects our expanded mandate to support online services and other income-generating activities at a national level. This transition is a natural evolution, in line with our expanding scope, and positions us to further enhance NICRO's sustainability, innovation and national influence.

The unit comprises a manager, two registered counsellors, a social worker, three social auxiliary workers, an administrator and a monitoring and evaluation consultant, whose involvement is particularly significant due to the integration of online services within the team's portfolio.

In Celebration of Our Fine Achievements

Our online service delivery has enabled the successful onboarding of new courts in Paarl, Somerset West and Vredenburg. This has extended our footprint and deepened our impact within the justice sector. Simultaneously, our centrally managed social media platforms - Facebook, Instagram, LinkedIn, X and TikTok - have experienced consistent growth in engagement and followers, substantially increasing NICRO's visibility and public reach.

In the corporate wellness space, we are proud to have established key partnerships with The Twelve Apostles Hotel and Taj Hotels, delivering employee wellness services as part of our broader organisational offering.

Additionally, the unit played a central role in coordinating high-impact national initiatives, including the "Thrill Not Pills" Youth Month campaign, which reinforced NICRO's ongoing commitment to crime prevention and youth empowerment.



Over the past year, the team has played a pivotal role in enhancing NICRO's national visibility through strategic media engagement, innovative partnerships and impactful public campaigns. As the driving force behind NICRO's media outreach efforts, the unit secured multiple high-profile media opportunities. These included radio interviews with Heart FM and Smile FM, as well as television coverage on eNCA, where team members highlighted NICRO's services and contributed expert commentary on key social issues.

A major highlight of the year was the "Thrill Not Pills" Youth Month campaign. This initiative provided healthy, alternative recreational experiences for youth from The Homestead and Salesian organisations in the Western Cape. Despite having no dedicated budget, the team successfully coordinated meaningful partnerships with SkateNation, Oceans Alive and the V&A Waterfront events team. The campaign featured a substance abuse awareness presentation by NICRO, a skateboarding workshop and a visit to the Two Oceans Aquarium for prize winners - all made possible through in-kind contributions from partners.

The team also facilitated a promising partnership with Gytny, an innovative app currently in its testing phase. The app aims to improve access to public transport and local services, offering features such as anonymous crime reporting and community-based advice. Once launched, NICRO will have access to national chatrooms within the platform, enabling direct engagement with users, dissemination of NICRO content and referral to services.

Additionally, the unit led the coordination of NICRO's 114th anniversary celebrations, ensuring that all provinces were represented and the collection of inspiring stories shared across all digital platforms.

The Year Ahead

In the coming year, the team aims to expand our footprint by partnering with more corporate companies and hotels to provide comprehensive employee wellness services. We also plan on extending our outreach to outlying courts to ensure broader access to both justice and mental health support for underserved communities.

NICRO Online Services

NICRO Client Management System (CMS)

- 14 325 clients added this year, bringing the total to over 48 000 clients

NICRO Online Learning Management System (LMS)

- Number of programmes: 27
- Number of client programmes: 12
- Number of professional programmes: 15
- Client registrations this year: 2 170
- External registrations this year: 69
- 1 396 certificates issued for online programme completion

New online programmes:

- SparkStarter (A simplified version of the Economic Opportunities programme)
- Prison Release Support Programme
- Rapid Intervention for Trauma
- Facilitation Skills
- Social Work Ethics

NICRO Website

- An average of 2 769 new users each month
- An average of 223 downloads from NICRO's website resources each month



NICRO's Virtual Classroom - Learning Online

Client Programmes

- Adult Life Skills
- Anger Management
- Beyond Boundaries (Youth life skills)
- Chance to Change (Substance abuse education)
- Choosing the High Road (Road safety education)
- Fatherhood Programme
- Positive Parenting
- Shifting Gears (Diversion programme for those arrested for driving offences)
- The Road to Resilience (Developing emotional and psychological resilience)
- Prison Release Support Programme
- Rapid Intervention for Trauma
- SparkStarter

Professional Programmes

- Basic Facilitation Skills
- Basics of Conflict Resolution
- Child Justice Act
- Child Protection in the South African Context
- Integrated Social Crime Prevention Strategy
- Introduction to Bullying for Educators and Practitioners
- Introduction to Cognitive Behavioural Therapy
- Introduction to Crime and Violence Prevention in South Africa
- Introduction to Domestic Violence
- Introduction to Psychosocial Assessments in the Criminal Justice Sector
- Positive Discipline and Classroom Management
- Social Work Supervision
- The Basics of Restorative Justice Conferencing
- The National School Safety Framework
- The South African Council for Social Service Professions (SACSSP) Code of Ethics

Additional New Client Programmes

- Making Amends: A programme to provide participants with the opportunity of gaining insight into how victims of crime and violence are affected.
- Mediation Guide: An implementation guide for all victim offender mediation interventions.
- Men's support group implementation manual.
- Expungement Guide: A guide for supporting clients to have their criminal records expunged.

Open Access Workbooks

- Grooming guide: an educational two pager on identifying and responding to the grooming of children.
- Co-parenting workbook.
- Peer pressure for teens.
- Mental well-being workbook.
- Positive parenting workbook.
- Positive masculinities workbook.



NICRO Eastern Cape

Sustainable livelihoods and offender reintegration remained key priorities in NICRO Eastern Cape's implementation strategy. Our committed teams in East London and Port Elizabeth worked diligently throughout the year to drive these initiatives forward, ensuring impactful and meaningful progress.

The East London office is staffed by a social work supervisor, four social workers and two support staff while the Port Elizabeth team comprises a social work supervisor, five social workers and two support staff.



Celebrating Mandela Day at Ducats Disability Centre in East London

Empowering Youth and Adult Offenders

Thanks to funding from the Department of Social Development, NICRO successfully facilitated skills development programmes for youth offenders housed in Child and Youth Care Centres across the province. These initiatives equipped young participants with practical skills in haircutting, welding, tiling, bricklaying and plumbing, enabling them to leave the centres with renewed purpose, dignity and the tools to build a positive future.

Generous funding from the Safety and Security Sector Education and Training Authority (SASSETA) enabled NICRO to extend its impact to adult former offenders, including those still incarcerated. Participants received accredited training in trades such as welding, plumbing, bricklaying, electrical work, nail technology and hair art. In addition, the provision of start-up stipends supported the launch of their small businesses, paving the way for meaningful reintegration and economic self-sufficiency.



Skills training at a youth centre in Port Elizabeth

Creating Opportunity, Cultivating Independence

This year, our commitment to empowering community members in Kwazakhele was further strengthened through the Economic Opportunities programme. With vital funding from the National Department of Social Development, we provided participants with gardening and sewing equipment, ensuring the long-term success and continuity of these projects. The programme equipped community members with the knowledge and skills needed to identify and develop potential income-generating activities. This initiative not only enhances their economic independence but also fosters a sense of purpose and motivation, positioning them as valuable assets to their families and contributing members of society.

Turning the Tide on Gender-based Violence

The funding by GBVF Response Fund, ensured that NICRO East London achieved tremendous success in addressing the scourge of Gender based violence and Femicide with various initiatives in the hot spot area of Mdantsane. This included several awareness campaigns in communities, the training of male community members and young initiates on Fatherhood and Positive Masculinity. The capacity building of Changemakers enhanced the accessibility of counselling within the community to those at risk of GBV. The training of Criminal Justice stakeholders and those tasked with the safe keeping of GBV victims and survivors ensured that further escalation of GBV was minimised.

When Empowerment Becomes Action – A Success Story

The Economic Opportunities programme was truly transformative for me as a startup business owner. The three-day training in September 2024 gave me the skills I needed to run my business more effectively, from costing and proposals to marketing. These skills helped me win the elevator pitch competition at the Ranyaka Foundation in November 2024. In March 2025, I began offering beading classes to 20 unemployed women in Walmer, creating new opportunities and contributing to poverty alleviation. I am deeply grateful to NICRO for empowering me and my community.

Collaboration in Action: Transforming Communities

NICRO teams across the Eastern Cape honoured Nelson Mandela's legacy through meaningful community engagement. In East London, staff supported the Ducats Disability Centre, assisting with daily activities and sharing encouragement with the children. The Port Elizabeth team visited Linges Tots, helping with feeding, cleaning, gardening and playtime to provide vital support. The East London team also took part in a Crime Awareness Imbizo at the Dimbaza Parliamentary Constituency Office under the theme "Restoring Humanity", reinforcing NICRO's commitment to building safer, more compassionate communities.



Our Port Elizabeth team celebrating Mandela Day at Lingus Tots

Turning the Tide on Gender-based Violence

We extend our deepest gratitude to our funders, partners and supporters whose commitment makes our work possible. Their belief in our mission has helped create meaningful change across our communities. NICRO Eastern Cape thanks the Departments of Social Development and Correctional Services, SASSETA, the GBVF Response Fund and our skills development partners Uluntu Training Academy, Border Training Centre, ETC Training Centre, Headsmart Academy and Laureate Beauty Training School. We are equally grateful for our strong NGO partnerships, which demonstrate the impact we can achieve when we work together.



NICRO Free State


In the Free State, our dedicated and resilient NICRO staff delivered high-quality crime prevention and diversion services to the communities of Mangaung. Our comprehensive approach focuses on providing essential support to individuals and families, directly addressing the key risk factors associated with crime. Our team comprises a social work supervisor, three social workers, a social auxiliary worker and two support staff.

Partnering with the Department of Education

We are proud to highlight our exceptional partnership with the Department of Education. This collaboration granted us access to four schools, allowing us to successfully implement our Safer School Safety Ambassador Programme. By presenting the programme directly to educators, we secured their full support and participation. This led to a significant increase in the number of learners we could reach and support. Active involvement on the part of educators in developing safety campaigns maximised their impact and effectiveness, creating a safer learning environment.

Combatting Crime in Our Schools and Communities

This year, we implemented focused crime prevention campaigns in schools and communities, showcasing crucial issues such as gender-based violence, bullying and substance abuse. Our initiatives focussed on Relebeletse Primary School, Tsosetso High School and Kamohelo Primary, as well as the communities of Freedom Square, Mafora and Turflaagte. A key part of our strategy was to actively engage men and boys, promoting accountability and shared responsibility within the community to create a safer environment for women, girls and all community members.



Strengthening Our Community Partners – CBO Capacity Building

NICRO Bloemfontein successfully hosted a five-day comprehensive training programme on the Integrated Crime and Violence Prevention Strategy to enhance the capacity of our community-based partners to effectively combat crime and violence at its source. We conferred certificates of achievement to 22 CBO members from the Mangaung district. Following the training, these CBO members were empowered to conduct their own needs assessments and develop actionable plans. A direct and positive outcome of this programme was the enhanced mobilisation of communities to proactively address local challenges.



CBO participants celebrate the end of their Integrated Crime and Violence Prevention Strategy training

Consolidating Our Diversion Network and Capacitation Initiatives

To maintain our position as a pioneer in the field and a reputable and trusted diversion service provider, we facilitated specialised Diversion training workshops for key stakeholders from the National Prosecuting Authority (NPA), the South African Police Service (SAPS), and the Department of Justice.

Empowering Fathers in Pieter Swart

Our Fatherhood programme in the Pieter Swart community was designed to redefine and strengthen the role of fathers. The programme provided a safe space for participants to explore and share their unique experiences, challenging the traditional perception of a father's role as solely that of a provider. Feedback from the community has been overwhelmingly positive, highlighting the programme's success in fostering a more holistic and engaged approach to fatherhood.



Fatherhood training in action in the Pieter Swart community

Work Seekers Programme

This year, our Work Seekers Programme was successfully rolled out in the Dairy Farm community, equipping 26 individuals, including former offenders and unemployed residents, with essential skills and knowledge to enhance their employability and economic prospects. The programme is a key intervention aimed at reducing recidivism and fostering greater economic stability and self-reliance within the community.




Addressing Elder Abuse in Ipopeng

In response to growing concerns around the safety of older residents, we launched a targeted initiative in Ipopeng to tackle elder abuse. Through meaningful community engagement and collaboration, the programme sought to raise awareness, prevent abuse and strengthen local support systems - ultimately working towards a safer, more respectful environment for the elderly.

Shaping the Future

We are committed to strengthening our programmes for youth-at-risk and promoting our service to institutions of higher learning in the year ahead.

Together We Make It Possible

- Our heartfelt gratitude to our donors and partners for sharing our vision and mission.
 -
 - The Free State Department of Social Development for continuous financial support and encouragement
 - The Department of Education for providing accessibility to schools in our province
 - The Department of Justice, the NPA and JICS for the referral of clients and support
 - CBOs, NGOs and other stakeholders for our highly valued, collaborative partnerships.
- 

NICRO Gauteng

Reach and Impact

The year 2024–2025 presented many challenges, yet NICRO Gauteng rose above them and achieved significant milestones. This progress reflects the unwavering dedication and resilience of our team. The momentum built during the year signals that the year ahead will be even stronger in terms of reach and impact.

A major highlight was the growth in our radio audience for social crime prevention, which more than doubled from 369,614 to 765,897 people reached. We also recorded a notable increase in group referrals, reflecting growing trust in our services. Consistent tracking of beneficiaries has provided encouraging evidence that our interventions create real and positive change in clients' lives.

Our visibility across Gauteng expanded further through 284 awareness campaigns, making services more accessible to vulnerable communities. While challenges around paid services remain, growing cooperation and understanding from clients mark an important step toward sustainability.



Participants registering for a NICRO training programme on the prevention of intimate partner violence

Partnerships for Progress: Change is Stronger When We Build It Together

We believe sustainable change requires collective effort. Through campaigns and community dialogues, we strengthened partnerships with SAPS, the Courts, the Department of Social Development and other key agencies. Together, we extended the reach of critical interventions such as Perpetrators of Intimate Partner Violence, Anger Management and Adult Life Skills programmes.

Public holidays and awareness days also provided valuable platforms to address urgent issues such as drug abuse and its consequences. Our Shifting Gears programme showed meaningful outcomes, with clients successfully completing the online and face-to-face programme and demonstrating positive life changes.

A Year of Achievements and Impact

This year saw a significant increase in the number of children reached through our campaigns and school-based programmes. Our growing presence in schools is fostering safer environments and helping young people make positive choices.

- 23,931 children reached through campaigns – a major increase compared to the previous year.

Expanded presence in schools across the province, building awareness on issues from peer pressure to bullying and gangsterism.



Be the change you want to see in the world

Highlights and Milestones

- March 2025: 6 056 adults reached through social crime prevention programmes.
- March 2025: 8 789 children benefited from crime awareness programmes.
- March 2025: Campaign on sexual consent and peer pressure at Nick Mpshe Technical and Commercial Secondary School.
- March 2025: –Gang prevention campaign conducted at Dr W F Nkomo Secondary School.



NICRO staff from the Pretoria office commemorate World Autism Day

A Message of Gratitude

NICRO Gauteng extends sincere appreciation to our executive management for guiding the organisation with strength and clarity through a challenging year. Your steadfast leadership has ensured our continued pursuit of NICRO's vision: a world free from crime and violence.

As the Gauteng team, we reaffirm our commitment to carrying this vision forward, ensuring that the communities we serve find safety, dignity and hope.

NICRO KwaZulu-Natal

NICRO KwaZulu Natal operates in six municipalities with a staff compliment of 43 staff members. Much of our work is conducted in rural communities. The province is plagued by both structural and direct violence, which is expressed through gangsterism, taxi violence, the pandemic of gender-based violence, violence against older persons and political killings. School violence has become pervasive and is on the upsurge in schools, more especially in the Zululand and King Cetshwayo Districts. For this reason, the need for NICRO's social crime prevention services in those districts is particularly great.

A Rich Tapestry of Life-changing Services that are in High Demand

The past year brought significant progress and notable achievements. More than 40 000 beneficiaries benefited from NICRO KwaZulu-Natal's interventions, and our reputation for service excellence generated requests for support beyond our current areas. Where possible, clients were assisted through the nearest office or court.

In Empangeni, three schools were identified as violent crime hotspots due to learner involvement in cash heists. NICRO was asked to develop an intervention plan aligned with the Integrated Crime and Violence Prevention Strategy (ICVPS), overseen by a task team led by the KwaZulu-Natal Department of Safety and Liaison.

NICRO's KwaMashu Community Project, funded by Heineken, continues to strengthen the community and positively influence children, educators and families. What began as an underage drinking prevention initiative has evolved into a broader crime prevention partnership advancing community well-being. Although the project concludes at the end of 2025, many stakeholders, including the Department of Basic Education, have requested its expansion due to its clear impact on learner performance and behaviour.

In Celebration of Collaboration

Our collaboration with community members and a range of stakeholders throughout the province has taught us the enormous value of bringing together key role players and passionate individuals to share knowledge, resources and the responsibility of fighting crime and violence, which continues to lay waste to our communities and the fabric of our society. While our efforts are already paying off handsomely, there is still much to be done to synthesise our initiatives and work collectively.



A stakeholder meeting initiated by NICRO at Melmoth DSD to capacitate stakeholders on Diversion and NICRO's services

Steadfast Commitment

NICRO Kwa-Zulu Natal remains steadfast in its commitment to building safer, more resilient communities across the province. We look forward to a new year of continued progress, impactful initiatives and enhanced partnerships as NICRO continues its journey of empowerment and transformation.

A Resounding Thank You

NICRO KwaZulu-Natal would not be able to celebrate its many successes and accomplishments without the generosity and support of our donors. We pay tribute to:

- The Department of Social Development,
- Heineken,
- The Community Chest Durban, and
- The Victor Diatz Foundation.

You are the reason we are able to make a real and lasting difference, transform lives and create safe, thriving communities.

Thank you!



A stakeholder meeting initiated by NICRO at Melmoth DSD to capacitate stakeholders on Diversion and NICRO's services

NICRO Limpopo

The NICRO Limpopo team delivered services with unwavering commitment across the province's expansive rural communities. Renowned for their reliability and trusted presence in the fields of diversion and crime prevention, the team consistently demonstrated resilience and dedication in fulfilling their mandate. The Limpopo office is staffed by a capable team that includes a provincial coordinator, a supervisor, two social workers, a social auxiliary worker, and two support staff.

Diversion Services for Vulnerable Communities

The NICRO team worked diligently to ensure that the most vulnerable communities including Mankweng, Polokwane, Seshego, Matlala, Lebowakgomo and Morebeng, had access to essential diversion services through strategically placed satellite offices. In addition, diversion training sessions were conducted with criminal justice stakeholders across the province, with particular focus on the Mokopane court, a newly identified area for programme expansion.

Building the Capacity of Communities to Combat Crime

A five-day training programme on the Integrated Crime and Violence Prevention Strategy was conducted with 26 members from local community-based organisations. As a key outcome, a steering committee was established to oversee the implementation of the strategy within the community, ensuring a coordinated and multi-sectoral approach. In addition, coaching and mentoring support was provided to Samaritan Network International, an emerging organisation based in Saselelemani Village in the Vhembe District.

The organisation is focused on equipping young people with entrepreneurial skills to foster economic empowerment and resilience.



Building the capacity of the Mankweng community to prevent crime

Building Safer Schools Together

The NICRO team partnered with schools across Limpopo to raise awareness around crime and implement proactive measures aimed at preventing bullying and other social issues affecting learners. These outreach efforts had a broad and meaningful impact. Highlights include:

- Pogoti Maribula Primary School: A community engagement and awareness campaign was conducted to address bullying within the school environment. The initiative reached over 1,000 learners, equipping them with the tools to recognise, respond to and prevent bullying.
- Kgolokgohla Primary School: At this school in Botlokwa, the NICRO team facilitated an awareness campaign focused on decision-making, peer pressure and teenage pregnancy. The campaign provided learners with critical information to help navigate common challenges in adolescence.
- Additional awareness initiatives were conducted at Solomondale Primary School, Bjatladi High School and Malofolo High School. Learners from these schools shared positive feedback, with many acknowledging the personal impact of the sessions.

These interventions form part of NICRO's ongoing commitment to creating safer school environments and empowering young people to make informed, positive life choices.

Safety First: The Safer Schools Safety Ambassador Initiative

Funded by the National Department of Social Development, this Initiative was successfully implemented at Thaba-Dora Primary School in Mankweng. As part of the programme, Safety Ambassadors completed a comprehensive life skills curriculum and participated in educational workshops and a restorative justice workshop. Educators at the school also received training in restorative justice practices, contributing to the development of a positive and secure learning environment.

Strategic Community Partnerships

The collaboration with Mankweng Youth Development Centre has ensured noteworthy campaigns that addresses the issues of crime in Mankweng, equipping the youth with required skills to deal with crime in their communities and to help in identifying criminal activities in their communities. The support that NICRO enjoys from local media fraternities i.e. Moletjie, Botlokwa and Radio Turf ensures that information is provided to communities at no cost.

Scaling Impact Across Limpopo

NICRO Limpopo is expanding its reach to underserved districts across the province. Strategic efforts are underway to build community capacity in Mopani, Waterberg and Sekhukhune. By strengthening local partnerships and improving access to services, NICRO aims to empower communities and enhance the effectiveness of crime prevention strategies across the region.

A New Path: The Impact of Life Skills

After completing the NICRO Adult Life Skills programme, I have had a positive impact not only on my close circle of friends but also on the community. I now respect people's ideas whether they are right or wrong. I have no right to take the law into my hands. I have learnt to think before acting. NICRO is doing a great job. More people need this programme. I want to thank NICRO for trusting me and granting me a second chance.

With Gratitude for Your Resounding Support

We extend our heartfelt appreciation to the following partners and stakeholders, whose unwavering support has been instrumental in advancing NICRO's mission:

- Department of Social Development, for its continued financial support and commitment to our programmes.
- Department of Justice, for consistent diversion referrals that further restorative justice approaches.
- Department of Education, for partnering with us in the implementation of vital crime awareness programmes in schools.
- Tribal Authorities, for graciously welcoming our awareness campaigns and training initiatives into their communities.
- Local radio stations, for providing valuable media exposure and helping us amplify our message.
- Advisory Board Committee, for their guidance, oversight and steadfast support.
- Other Government Departments, including the Departments of Transport, Community Safety, Correctional Services and the South African Police Services for ongoing collaboration and partnership.
- Special thanks to the Mankweng Youth Development Centre for its spirit of collaboration and shared commitment.
- University of Limpopo, for its continued support and the provision of interns who contribute meaningfully to our work.



Integrated Crime and Violence Prevention Strategy training

NICRO Mpumalanga

Noteworthy Achievements

NICRO Mpumalanga is proud to operate across six key locations, with offices in Mbombela, Nkomazi, Bushbuckridge, Elukwatini, Secunda and Emalahleni. Our presence across the province enables us to make a meaningful impact in the communities we serve. In this financial year, NICRO Mpumalanga achieved significant progress in service delivery, with particular success in:

- Diversion Services: Implementing programmes to divert both children and adults from the criminal justice system
- Early Intervention: Expanding efforts to identify and assist at-risk children and youth before challenges escalate
- Social Crime Prevention: Raising awareness and engaging communities in preventing crime and promoting safer environments.

These achievements are the result of dedicated teamwork and the invaluable support of our partners and funders. A heartfelt thank you goes out to our generous funders, whose continued investment is essential to the success of our work. Their support allows NICRO Mpumalanga to serve the community effectively and sustainably. We would especially like to acknowledge the Department of Social Development, whose partnership has been instrumental in helping us grow and expand.

Our provincial team currently comprises:

- An Area Manager
- 23 Social Workers
- 12 Social Auxiliary Workers
- 6 Supervisors and
- 8 Support Staff.

Celebrating Our Successes

NICRO Mpumalanga exceeded outreach targets this year, extending our services to schools, community-based organisations (CBOs) and local forums. Key highlights include:

- **Schools and Youth Engagement:** Delivering crime prevention and early intervention programmes in schools, addressing issues such as bullying, school safety, gender-based violence and environmental awareness. Our continued work through the Masifunde Learner Development Programme empowered learners to be changemakers.
- **Community-Based Organisations:** Facilitating training and capacity-building for CBOs, particularly in integrated social crime prevention, enabling them to strengthen their operations and better respond to local needs.
- **Awareness and Information Sharing:** Using platforms such as local radio stations to share vital information, answer community questions and increase access to NICRO services across Mpumalanga and beyond.



Mpumalanga's Bushbuckridge team celebrating NICRO's birthday

Collaboration in Action

Strong partnerships are central to NICRO Mpumalanga's impact. We continue to collaborate with:

- The Department of Social Development (DSD), our primary funder and long-standing partner.
- The Department of Justice and the National Prosecuting Authority, ensuring responsive and community-focused rehabilitation services.
- The Department of Education, recognising our positive role in schools.
- Our work with the Endangered Wildlife Trust (EWT) further highlights our growing role in specialised services, such as applying restorative justice approaches to wildlife crimes. This partnership, which officially launched in October 2023, marks a significant step in bridging environmental conservation with restorative justice.
- These partnerships strengthen service delivery and extend our reach into specialised areas.

Our programmes continue to transform lives. By equipping at-risk children, youth and adults in conflict with the law with tools for self-awareness, positive decision-making and responsibility, we create ripple effects that benefit entire families and communities, fostering safer and more resilient societies.

NICRO Recognised and Celebrated

NICRO Mpumalanga's efforts have been widely recognised:

- Commendations from the Department of Education for our contributions to learners and educators.
- Acknowledgment from schools and local organisations for our diversion and early intervention services.
- Positive feedback from stakeholders highlighting our leadership role in community-based crime prevention and rehabilitation.



New Change Makers from the Masifunde Learnership project in Mbombela

A Tribute to our Donors and Supporters

NICRO Mpumalanga extends its heartfelt gratitude to our funders, partners and supporters who make this work possible, especially:

- Department of Social Development (DSD) – for primary funding and a strong working partnership
- NICRO Mpumalanga Advisory Committee – for ongoing support and guidance
- Endangered Wildlife Trust (EWT)
- Masifunde Learner Development
- National Department of Social Development.

Forging Future Success

NICRO Mpumalanga remains committed to fostering safer, more resilient communities through high-quality, impactful services. With the continued support of our funders, partners and dedicated staff, we look forward to another year of growth, collaboration and positive change across the province.

NICRO North West

Expanding our Footprint and Reach

The 2024–2025 year has been one of significant progress and transformation for NICRO North West, as we continued to expand our services across key courts including Koster, Swartruggens, Mogwase, Marikana and Rustenburg.

Our small but dedicated team, comprising a social worker, a social auxiliary worker and a social auxiliary work volunteer, celebrated a notable increase in referrals compared to the previous year, reaching a total of 441 beneficiaries. Additionally, 133 beneficiaries were tracked. Tracking results provided concrete evidence of the success of NICRO's interventions, which changes the lives of our beneficiaries and fosters optimal functioning.

Challenges persist, particularly for clients from remote areas such as Mafikeng, Kuruman and Klerksdorp, who face difficulties accessing face-to-face services due to the distance at which they are located from our office. To address this, NICRO has adopted an innovative strategy, utilising a Learning Management System to deliver sessions remotely and reach more clients.



Celebrating 114 years of service excellence



Partnerships for Progress

Our partnerships remain strong with several stakeholders such as the Boitekong, Tlhabane, Sunrise, Ikemeleng and Rankelenyane Clinics in addition to the Rustenburg, Boitekong and Marikana South African Police Services, who have been instrumental in supporting beneficiaries through community service learning placements.

NICRO Rustenburg has also forged new partnerships with Khulisa, Rata Social Services and the Lighthouse Children's Home.


A Year of Achievements and Impact

Our primary interventions during this period included the Perpetrators of Intimate Partner Violence, Anger Management, Community Service Learning and Adult Life Skills programmes. The majority of our clients successfully completed our programmes and testified to the positive impact these have had.

The Brighten My World programme, school-based intervention designed to improve the psychosocial functioning of children and foster pro-social behaviour, was conducted for 51 learners from Boitekong Secondary School. The programme culminated in an award ceremony held in August 2024.

Community engagement continues to be a cornerstone of NICRO Rustenburg's work. Collaborating with Rampa Primary School, NICRO hosted a vibrant Youth Day celebration themed "Thrills Not Pills," using poetry and song to raise awareness about substance abuse amongst youth.

NICRO Rustenburg was featured in the July 2024 weekly issue of the Rustenburg Herald, highlighting our Mandela Day activities at the Lighthouse Children's Home.



NICRO Rustenburg supporting Mandela Day at Lighthouse Child and Youth Care Centre

RUSTENBURG HERALD - RUSTENBURG - On Thursday 18 July, Mandela Day, NICRO (National Institute for Crime Prevention and Reintegration of Offenders) Rustenburg took part in a massive community initiative by addressing the children at Lighthouse Child and Youth Care Centre on topics such as bullying. The theme focused more on the definition of bullying, the types, cycle and consequences of bullying. NICRO staff also spent quality time with the children within the home.



Pictured here are Lerato Phoku (Social Work Volunteer NICRO Rustenburg), Kennie Lekota (Social Auxiliary Worker NICRO Rustenburg), Elsa Doubell (Lighthouse Child and Youth Care Centre), C. Molotsi (Pulse Radio Station) and Adua Salim (Senior Social Worker NICRO Rustenburg).

Our motto – “No act of kindness, no matter how small, is ever wasted” – has little value without the context of sincere action.

Key Events and Milestones

- 18 July 2024: NICRO Rustenburg staff participated in a 67-minute Mandela Day campaign, supporting a food drive and engaging children through games and activities at the Lighthouse Children's Home.
- 30 August 2024: A workshop was held in celebration of Women's Day with the female staff of Kgatseng-Thabiso Secondary School.
- 6 September 2024: NICRO Rustenburg commemorated its 114th milestone alongside various stakeholders.
- 13 September 2024: In partnership with Katlo Development Centre and other community stakeholders from Moeka, NICRO hosted a community capacity enhancement event addressing social challenges including SASSA-related issues, gender-based violence, school dropouts linked to drug use and rising drug-related crime.
- 18 September 2024: NICRO celebrated South Africa's cultural diversity with learners from Rampa Primary School through indigenous games such as diketo, kgati, legusha and dibeke, accompanied by song and dance highlighting Setswana culture.
- 20 November 2024: A crime prevention event at the Lighthouse Children's Home reached 32 youth and 5 adults.
- 29 November 2024: A self-defence class empowered 74 adult women, stakeholders from the Moretele District, during a 16 Days of Activism campaign.
- 2 December 2024: World AIDS Day was commemorated at Maboloka Clinic, with 86 adult beneficiaries attending alongside multiple stakeholders from the Madibeng District. The event included a candlelight ceremony honouring those living with HIV/AIDS.

With Thanks and Sincere Appreciation

NICRO North West salutes our funders, more especially the Department of Social Development, our partners and collaborators. Thank you for sharing NICRO's vision of a world without crime and your committed support in helping us to create a more hopeful, optimistic, productive and safer South Africa.

NICRO Western Cape

Driving Impact in our Communities

NICRO's Cape Town office, staffed by two social work supervisors, seven social workers, four social auxiliary workers and two support staff, remains deeply committed to addressing the root causes of crime and violence in our province. This dedicated team successfully delivered NICRO's Community Violence Prevention Programme, a coordinated package of services targeting a wide range of risk factors and sustained its high-quality, impactful diversion services across the Cape Town Metro.

Mobilising High-Risk Communities

NICRO mobilised several high-risk communities through targeted interventions focused on gender-based violence and substance abuse and providing much-needed parenting support.

- In Blikkiesdorp, a holiday programme aimed at capacitating parents with effective parenting skills was implemented.
- In Heideveld, a crime prevention awareness campaign engaged the broader community.
- In Ocean View, a series of gender-based violence programmes culminated in a powerful community march during the 16 Days of Activism campaign, amplifying the message: violence against women and children must end.

Empowering People, Inspiring Possibilities

Following NICRO staff training on the Integrated Crime and Violence Prevention Strategy (ICVPS), the team extended this knowledge to local community-based organisations. A total of 22 CBO members received ICVPS training, promoting a more integrated and effective approach to service delivery in their communities.

Strategic Partnerships in Action

A key partnership was established with The Haven Night Shelter, which enabled the implementation of impactful programmes:

- Fatherhood Programme: Twelve homeless fathers participated in this reintegration initiative. Many shared how the programme helped them rebuild healthier relationships with their children and become champion fathers.
- Training for social service professionals:
 - A two-day 'Road to Resilience' training initiative supported 24 Haven staff in strengthening their trauma-coping skills.
 - Fifteen professionals also completed online training in domestic violence, enabling more effective responses to survivors seeking shelter.



Road to Resilience training for The Haven staff

Sustaining Crime and Violence Prevention

NICRO Western Cape remains committed to maintaining its presence in high-risk areas of the Cape Flats, focusing on coordinated and evidence-based approaches to social crime prevention.

Creating Lasting Impact, Combatting Gender-based Violence and Bullying

Thanks to funding from the Western Cape Department of Social Development, NICRO implemented:

- A dedicated anti-bullying programme at three schools in Atlantis, specifically targeting high-risk learners.
- Gender-based violence awareness campaigns were conducted at six schools: Roosendaal High, Norman Henshilwood High, Crystal High, Windsor High, Isilimela Comprehensive and Sunnyside Primary School in Delft.

These campaigns sparked robust dialogue on preventing gender-based violence and femicide (GBVF) and created a platform for long-term behavioural change amongst youth.

Income-Generating Initiatives: Building Today, Shaping Tomorrow

Recognising the challenges faced by parolees and former offenders, NICRO implemented the Work Seekers Programme in Delft with great success.

- This initiative provided skills training in job-seeking and informal income-generating activities.
- Several Delft-based CBOs also received training on the Economic Opportunities Programme, resulting in the purchase of music and sound equipment (funded by the National Department of Social Development).
- The equipment was donated to a local musical duo, supporting income generation opportunities and offering youth a positive alternative to crime.

Redefining Fatherhood: A Journey to Becoming a Better Dad

I have learnt through the Fatherhood programme that a father means a lot to his children and needs to be there for them in any situation where they have problems and be their security.

Celebrating Our Champions – Together We Make It Happen

NICRO Western Cape pays tribute to and gratefully acknowledges:

- Western Cape Department of Social Development, for vital financial support.
- Department of Justice and National Prosecuting Authority, for referrals and collaboration efforts.
- Community stakeholders, for their shared commitment to improving the lives and futures of the Cape Flats communities.
- Institutions of higher learning, for student intern placements.
- Partner organisations – The Haven Night Shelter, Community Cohesion and Open Door for supporting our vision.

Together, we are building safer, more resilient communities



A community crime awareness event in Heideveld

Powering Our Mission

NICRO salutes and pays tribute to all our donors

Adriaan Carter Louw Trust



Carl and Emily Fuchs Foundation



Community Chest of the Western Cape



Fulton Trust



General Council of the Bar



LV and I Middleton Charitable Trust

Masifunde Learning

Moodley, R

MySchool MyVillage MyPlanet

Nedgroup

Noakes Charitable Trust

PA Don Charitable Trust



South African Insurance Crime Bureau (SAICB)



Universal Beverages

Victor Daitz Foundation

In Hope and Gratitude

As NICRO concludes another year of service, we pause to reflect on the courage, compassion and resilience that define our shared journey. Every story of transformation, every second chance and every restored family reminds us that meaningful change is possible - not through punishment, but through understanding, dignity and opportunity.

The challenges we face as a country are significant, but so too is the collective will of those who believe in hope. Through the commitment of our staff, the generosity of our funders and the trust of the communities we serve, NICRO continues to build a South Africa where justice is not only a legal outcome but a lived reality for all.

As we look to the future, we reaffirm our mission to create safer communities and to champion the belief that every person has the capacity to change. With every life transformed, our nation becomes a little stronger, more compassionate and more just.

With heartfelt gratitude to our funders, partners and team - thank you for walking beside us on this journey of renewal and hope.

NICRO Contact Details

HEAD OFFICE

4 Buitensingel Street, Cape Town 8001

PO Box 10005, Caledon Square 7905

Tel: (021) 462 0017

E-mail: info@nicro.org.za

Website: www.nicro.org.za

